

The Publication for Members of Riegel Federal Credit Union Serving Our Members Since 1960

### **CREDIT UNION HOURS**

Monday - Wednesday

9:00 am - 5:00 pm

Thursday

9:00 am - 6:00 pm

Friday

9:00 am - 6:00 pm

Saturday - Milford

9:00 am -12:00 pm (Drive-up only)

Saturday - Flemington, Clinton, and Plumsteadville

9:00 am -12:00 pm

### **CONTACT NUMBERS**

### Milford

Local: 1-908-995-2326

Toll Free Number: 1-800-635-6829 Fax Number: 1-908-995-2508

Loan Dept. Fax Number: 1-908-995-0714

### Flemington

Local: 1-908-782-4587 Fax Number: 1-908-284-2208

Clinton

Local: 1-908-730-8773 Fax Number: 1-908-730-7356

### Plumsteadville

Local: 1-267-362-5721 Fax Number: 1-267-362-5722

NMLS - 466809

Please update your phone and email address with us.





### **Letter from the President**

Dear Members,

The year 2020 inevitably brought new challenges, as well as new opportunities, as we continue to navigate COVID-19 together.

Here at Riegel Federal Credit Union we continue to achieve our goals and keep on-target in meeting all our members' financial needs. Our dedication and determination not only allowed for us to prosper in 2020, but also set our course for the same results, if not better, in 2021.

Since each one of our members is an essential part of our success, I would like to thank all of you for your continued support and trust that you have bestowed in Riegel FCU.

The future of this organization, and every step we take to get us there, is built upon the first line of Riegel's mission statement:

### "To help every member"

To all our members, family, and friends: belonging to RFCU means belonging to something better. Thank you for your continued support of this remarkable financial institution that all of us are proud to be a part of.

> Jay Zielinski President/CEO

### **PLEASE NOTE:**

The Credit Union Card Services Department, which was previously located at the Clinton, NJ branch location, has been merged into the eServices Department at the Milford, NJ branch location. If you have any questions regarding RIB (Riegel Internet Banking), bill payment, ACH, fund transfers, lost or stolen VISA or Debit cards, or any other questions regarding RIB or your Riegel FCU VISA or Debit Cards, please contact the eServices Department at 1-800-635-6829.



## Riegel FCU now offers our members the option to sign most\* loan documents electronically!

The Credit Union is happy to now offer our members the convenience of not just applying for their loan online, but also the option to close them without ever having to leave your home using our new Web Signatures feature!

The Benefits of using Web Signatures:

- *Quick*. When using Web Signatures, there's virtually no wait. You can complete your loan paperwork as soon as it's available.
- *Safe.* Web Signatures provides a safe and secure option for members to close their loans without the need to schedule a closing.
- *Convenient*. You can sign your loan documents with Web Signatures on your PC, laptop, tablet, or mobile device.

Due to COVID-19, we are asking members to close their loans electronically via the Web Signatures service to help promote social distancing and reduce overall exposure for the safety of our members and staff.

\* Web Signatures is available for most loan documentation. However, there may be some documents that require additional processing.





### NOTICE OF ANNUAL MEETING

December 31, 2020

Fellow Members:

Plans are being finalized for the 61st Annual Meeting of our Credit Union, which will be held on Wednesday, April 21, 2021. We will update you with the time and place with additional details at a later date.

In accordance with Riegel Federal Credit Union's Bylaw's, the Credit Union Secretary hereby submits the following Annual Election Notice:

There are two terms expiring on the Board of Directors. The following two incumbent Directors have been re-nominated for election by the nominating committee:

Dale Hanna

David Szwec

Nominations for vacancies may also be made, but only by petition. Any member who wants to submit a Nomination Petition is urged to obtain petition forms and petition rules which are available at the main Credit Union office. When returned, the petition must be signed by at least one (1%) percent of the Credit Union members with a maximum of 500. Each nominee by petition shall submit with the petition, a statement of qualifications and biographical data, and a signed certificate stating that they are agreeable to nomination and will serve, if elected to office. Any member 18 years of age or older may submit a petition for nomination. All petitions must be returned to the main Credit Union office by February 6, 2021.

The election shall be determined by plurality vote and shall be by mail, except when there is only one nominee for each vacancy. An election will not be conducted by ballot and there will be no nominations from the floor where there is only one nominee for each position to be filled. If there are nominations by petition, those names, along with the incumbents, will be placed on the ballot and mailed to all members sixteen (16) years of age and older. The results of the election will be announced at the Annual Meeting.

Thanks to your loyalty and support, we continue to be committed to providing quality service. The officers, who are elected and appointed to serve you, thank you for the privilege and we look forward to seeing you at the Annual Meeting.

RIEGEL FEDERAL CREDIT UNION

\*Business meeting may be attended without paying ticket price.

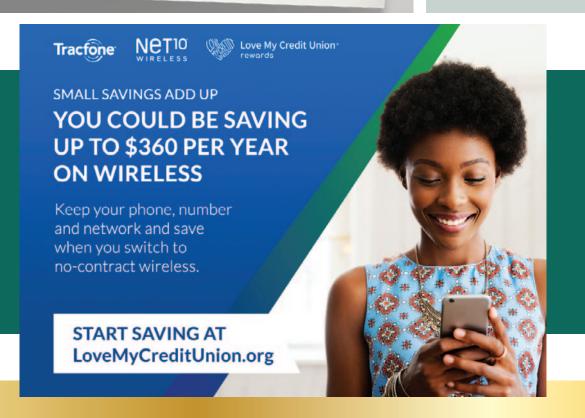
### **DALE HANNA**

### **Incumbent Nominated By Nominating Committee**

Dale has been a credit union member for 42 years. Dale strives as a board member to have the credit union provide quality service to its members. Dale currently serves on the Pension committee. He has also previously served on the Building and Investment committees. Dale resides in Milford, NJ with his wife, Tammy.

### **DAVID SZWEC Incumbent Nominated By Nominating Committee**

Dave is a life-long resident of Milford, NJ who has been a credit union member for 42 years. He is a 1973 graduate of Delaware Valley Regional High School and is an honors graduate of Fairleigh Dickinson University. Prior to serving on the Board of Directors, Dave was Chairman of the Supervisory Committee. He has been employed the past 36 years as an Independent Insurance Agent with James A Connors Associates in Califon, NJ.





The Credit
Union now has
a new ATM
available 24
Hours per day
located in the
vestibule at the
Milford Branch
Location.

# IMPORTANT NOTICE: As a reminder there is a \$5.00 monthly dormant account fee for inactivity 2 years or more.

### Check out our convenient digital services:

- ✓ Riegel Mobile App
- ✓ Riegel Internet Banking (RIB)
- ✓ Call-24 Audio Response Banking
  - ✓ eStatements
  - ✓ External Funds Transfer
- ✓ Remote Check Deposit Capture
  - ✓ Web Signatures
  - ✓ Digital VISA Payments
    - ✓ Online Bill Pay
  - ✓ Branch & ATM Locator
  - ✓ Text Message Banking
    - ✓ Popmoney



FACTS	WHAT DOES RIEGEL FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include:  - Social Security number and checking account information  - Overdraft history and credit history  - Payment history and transaction or loss history  When you are no longer our customer, we continue to share your information as described in this notice.
How?	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information, the reasons Riegel Federal Credit Union chooses to share, and whether you can limit this sharing.

Reasons we can share your personal information	Does Riegel Federal Credit Union share?	Can you limit this sharing?
<b>For our everyday business purposes</b> – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or to report to credit bureaus	YES	NO
For our marketing purposes — to offer our products and services to you	YES	NO
For joint marketing with other financial companies	YES	NO
For our affiliates' everyday business purposes — information about your transactions and experiences	NO	We don't share
For our affiliates' everyday business purposes — information about your creditworthiness	NO	We don't share
For nonaffiliates to market to you	NO	We don't share

What we do		
How does Riegel Federal Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.	
How does Riegel Federal Credit Union collect my personal information?	We collect your personal information, for example, when you  - Open an account or show your government-issued ID  - Apply for financing or provide account information  - Give us your contact information  We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.	
Why can't I limit all sharing?	Federal law gives you the right to limit only - Sharing for affiliates' everyday business purposes — information about your creditworthiness - Affiliates from using your information to market to you - Sharing for nonaffiliates to market to you State law and individual companies may give you additional rights to limit sharing.	

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  - Riegel Federal Credit Union has no affiliates
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  - Riegel Federal Credit Union does not share with our nonaffiliates so they can market to you.
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  - Our joint marketing partners include insurance companies

Questions? Call 1-800-635-6829 or go to www.riegelfcu.org